Deer Oaks 2020 Supervisor Excellence Webinar Series: Advanced Communication Skills

A series of important topics designed to provide managers and supervisors with enhanced skills that can help them to improve the morale, motivation, and productivity of their employees. This series is available to all supervisors, managers, and other interested employees and does not count toward your organization's training hour bank.

Advanced Communication Skills that Improve Employee Motivation

This practical session will cover several advanced interpersonal skills that can help managers to strengthen relationships with employees in order to improve their motivation. The skills to be covered include identifying the needs of individual employees, empathic listening, strategies to use in coaching conversations, and ways to provide effective employee recognition.

February 3rd, 1:00 – 2:00 PM CT Register: https://attendee.gotowebinar.com/register/794103984746779139

Successful Approaches to Difficult Employee Conversations

In today's stressful world, managers find themselves having many rushed, ineffective conversations that compromise the quality of their relationships with their employees. This timely presentation covers choosing the best times to engage in difficult discussions, the right mindsets to embrace in preparation, and communication techniques that ensure better outcomes.

May 4th, 1:00 – 2:00 PM CT Register: https://attendee.gotowebinar.com/register/444956266369821443

Maintaining Effective Communication Channels

This important session will discuss several practical approaches to maintaining consistent two-way communication with your team – as a group and with each individual employee.

August 3rd, 1:00 – 2:00 PM CT Register: https://attendee.gotowebinar.com/register/5196350630268998915

Advanced Coaching Skills for Leaders

Research shows that employees are more motivated and productive when their supervisor utilizes a collaborative coaching approach during their day-to-day interactions. This practical presentation will review the communication skills necessary to have effective coaching interactions, and discuss using a collaborative coaching approach in key situations including assigning work, managing performance, solving problems, etc.

November 2nd, 1:00 – 2:00 PM CT Register: https://attendee.gotowebinar.com/register/8703449675246617347